

Dear Manchester Resident:

We are pleased to inform you that effective January 11, 2021, Amwaste of Georgia, LLC was selected as the City's waste collection service provider.

Here are important details to know:

#### **Household Waste Service**

- Household waste will be collected at the resident curbside one time per week.
- All waste must be bagged and placed within the cart provided.
- If your household waste cannot be contained within the cart, you may order additional cart service through the City of Manchester.
- Paint, Tires, Batteries, Oil, Gas, Medical Waste, Construction Debris, Railroad Ties, Treated Wood, Dead Animals, but not limited to, will not be collected.

#### **Bulk Collection Service**

- Bulk waste will be collected by appointment and fee per item.
- Bulk waste includes, but is not limited to, furniture and appliances.
- Freon must be removed from refrigerators and certified by a professional service.
- Please have your bulk waste items(s) placed at the curb no later than 5:00am on your scheduled service day.
- Do not place bulk items in the street.
- Bulk service is limited to 3'x9'x3' or 3 cubic yards per appointment.
- To schedule bulk service, contact Amwaste at [customercare@amwasteusa.com](mailto:customercare@amwasteusa.com), please provide your address, bulk item(s) to be collected and your phone number or call Amwaste at 770-567-1733 during business hours Monday through Friday, from 8:00am until 5:00pm.
- Paint, Tires, Batteries, Oil, Gas, Medical Waste, Treated Wood, Dead Animals, but not limited to, will not be collected.

#### **Leaf & Limb Service**

- Leaf & Limb waste is collected weekly.
- Leaf and Limb waste includes grass, leaves, plant trimmings and small limbs.
- Grass leaves and plant trimmings must be bagged. Bags may not exceed 50 lbs. in weight.
- Limbs shall not exceed 4 foot in length or 6" inches in diameter.
- Please have your leaf & Limb waste placed at the curb of your residence.
- Do not place Leaf and Limb material in the street.
- Leaf and Limb materials will not be collected from vacant lots or non-addressed properties.
- Leaf and Limb service is limited 3'x9'x3' or 3' or 3 cubic yards per week.
- Leaf and Limb service in excess 3'x9'x3' or 3' or 3 cubic yards per week will require roll off or special service for an additional fee.
- Construction Debris, Railroad Ties, Tires, Bulk Items or Treated Wood will not be collected.

#### **Container Placement, Use, Care & Maintenance**

- Place your container no later than 5:00am on the morning of your scheduled collection day.
- Place cart as close to the curb as safely possible without interfering with traffic.
- Place cart so that access is not obstructed with at least 4 feet of clearance around the container.
- Place cart with lid opening facing the street and handles facing the house.
- Amwaste is responsible for repairing or replacing carts due to normal wear and tear.
- Damage caused by misuse or abuse may be subject to replacement fees.
- Cart hygiene is the responsibility of the resident.
- We recommend washing your cart regularly to prevent odor and to maintain appearance.
- If your cart needs to be repaired or replaced, contact City of Manchester at [customerservice@manchester-ga.gov](mailto:customerservice@manchester-ga.gov), please include a brief description of the issue, your address and phone number or call Amwaste at 770-567-1733 during business hours Monday through Friday, from 8:00am until 5:00pm.