



APPLICATION FOR UTILITY SERVICE

City of Manchester

Account Number _____

Name _____

Service Address _____

Mailing Address (if different from service address)

Date Services to be on _____ Today's Date _____

Connection Charges:

Nonrefundable Service Agreement Fee	\$50.00
Water Deposit	\$125.00*
Nonrefundable Transfer Fee	\$50.00
Water Tap Fee	\$350.00/\$500.00
Meter Install	\$350.00/\$500.00

Other Charges:

Returned Check Fee	\$30.00
Reconnection/Delinquent Fee	\$50.00
Short-term Reconnection Fee	\$50.00

Service Agreement:

I agree to follow all city ordinances as they are relevant to all city services of the City of Manchester. I understand that I am financially responsible for all city services on my bill, which includes a per month base fee. Bills are mailed before the 1st day of each month and are due by the **20th of each month**. After the due date, a 10 % penalty will be applied. I understand that no one living in my household has an outstanding balance owed to the City of Manchester and falsification of any information on this application may result in immediate disconnection of service without notice. Any deposits made will be applied to the final bill and refunded (if applicable) upon completion of a termination form. Any final billed account with an outstanding balance due that is not paid in full by the due date will be sent to a collection agency.

Cut Off Policy:

Services will be disconnected for non-payment on the last Tuesday of each month. The actual cutoff date is always printed on the utility bill that is mailed out every month. All payments must be received at City Hall by 4:00 p.m. the Monday before cut- off day to avoid intermittent service.

For your convenience, after hour payments can be made in the night deposit box located at city hall (money order and check only), online at www.manchester-ga.gov or call 1-866-257-1233. Any payment placed in the night deposit box after 8:30 a.m. will be posted the next business day. Any payment made on Tuesday cut off day through the drive- thru, in the lobby, or online will be accessed a \$50.00 delinquent fee.

Return Check Policy:

When a check is returned to the City of Manchester, a notice will be placed on your door advising you of the date your service will be disconnected **if the check is not paid in full** before that time. The return check fee is \$30.00 and the reconnect fee (if applicable) is \$50.00.

Applicant Signature _____	Co-Applicant Name _____	Emergency Contact Name _____
Applicant SSN _____	Co-Applicant SSN _____	Address _____
Applicant Home Phone # _____		Phone # _____
Applicant Job Phone # _____	Co-applicant Job Phone # _____	
Applicant Cell Phone # _____	Co-applicant Cell Phone # _____	
Applicant email _____	Co-applicant email _____	

For utility service and/or information, please call City Hall at 846-3141 Monday, Tuesday, Thursday, or Friday between 8:30 am and 4:00 pm, Wednesday between 8:30 am and 12:00 pm. For after-hours emergency utility repair service, please call the Police Department at 846-3155.

Property owners are exempt from paying deposits upon furnishing proof of ownership. Proof of ownership may include closing paperwork with your name and address on it or a copy of the deed.

Download our New Customer Packet at our website: Manchester-ga.gov under Documents